



## **AspenCompRx First Fill Process: Step-by-Step Guide**

### **[New Process Effective 2/1/25](#)**

The AspenCompRx First Fill process is designed to ensure injured workers receive their initial medication promptly after a workplace injury. Here's a step-by-step guide to streamline the process:

#### **Step 1: Employer is notified of an injury**

#### **Step 2: The employer has two options to assist the injured worker in getting their medications filled:**

1. **Phone** Call the dedicated First Fill line at [888-356-3332](tel:888-356-3332)
2. **Email** Send an email to [FirstFill@forcerx.com](mailto:FirstFill@forcerx.com)

#### **Step 3: Information Collection**

##### **Required Fields:**

- Employer name
- Injured worker's first and last name
- Date of birth
- Gender
- Cell phone number

##### **Optional Fields:**

- Social Security Number
- Address
- Date of Injury (DOI)
- Pharmacy (In the event that we are not provided a cell phone number, then the pharmacy contact information becomes required)

#### **Step 4: Pharmacy Visit**

The injured worker will have been texted their card if their cell phone number was provided, or the pharmacy will have been contacted if the pharmacy information was provided. Once received, the injured worker will need to present the card to the pharmacy to fill prescriptions related to their work injury.